

Implementation Area	Accomplishments Since Last Status Meeting	Issues Needing IME Input	Goals Before Next Meeting
Operations	<ul style="list-style-type: none"> Statistics <ul style="list-style-type: none"> Customer Service calls- <ul style="list-style-type: none"> May 1- December: 16 32,142 Services Paid To-Date: 173,951 Payment for Claims To-Date: \$13,502,227 Unique Members Receiving Services: 29,588 Completed Risk Assessments To-Date: 12,149 Number of dentist providing services To-Date: 875 Number of network dentist providing services To-date: 707 Claims Turnaround Time: 11.58 Complaints/Appeals <ul style="list-style-type: none"> Total of 20 complaints, 19 resolved Total of 4 appeals, 4 resolved 	<ul style="list-style-type: none"> DWP Advisory Council 	<ul style="list-style-type: none"> Establish DWP Advisory Council Complete a report package draft for IME review
DWP Benefit Design and Data	Tier One (Core) <ul style="list-style-type: none"> Diagnosis and Prevention Services: 63% Stabilization Services: 21% Emergent Services: 16% Tier Two (Earned Benefits) <ul style="list-style-type: none"> 28% at enhanced benefits (1,613/5,855) 		
Outreach and Referral	<ul style="list-style-type: none"> Delta released a Request for Proposal December 2014, seeking collaboration with Title V Maternal and Child Health (MCH) Contractors. 19 out of 22 Title V Maternal and Child Health (MCH) Contractors applied. Delta will be working with contiguous agencies to cover the other three areas that did not apply. 		